



Frequently Asked Questions

General COVID/Stay at Home Order questions

- Idaho Health and Welfare hotline: 1-888-330-3010 (all questions regarding the Stay at Home Order and Phased Opening)
- Governor's office (208) 854-3036
- To report a violation of the orders, call Post Falls Police Department (208) 773-3517

Voting

- The May 19th Primary Voting will be absentee ballot-mail only
- To vote in the primary, absentee registration cards must be mailed by May 8th to the county elections office or they may visit [www. www.idahovotes.gov](http://www.idahovotes.gov) to register online (deadline to submit online is May 19th)
- Absentee ballots must be mailed back to the County Clerk's office by June 2nd in order to be counted

Driver's Licensing/Vehicle Licensing

- All Kootenai County DMV's are currently closed to the public, to contact them call (208) 446-1580 or email pfdmv@kcgov.us

Kootenai County Recorder and Assessor's offices

- Open by appointment only
- For Recorder's office (passports, marriage licenses, public records) call (208) 446-1480 kcro@kcgov.us
- For Assessor's office (parcel information, County taxes) call (208) 446-1500

Miscellaneous

- The City does not notarize documents for the public
- Pet licenses may be obtained at the Police Department
- Door-to-Door Solicitation permits may be obtained on the City's Website www.postfallsidaho.org/departments/administration/city-clerk/



City of Post Falls Online Resources

Utilities Payments

- Pay-by-phone (844) 776-3255 – accepts payment via Visa, MasterCard, Discover or American Express
- Pay online through the link at www.postfallsidaho.org/departments/finance-support-services

Building Permits, Inspections, Plans online

- Citizen Self Portal www.postfallsidaho.org/departments/community-development/building

Business License Application

- Online application can be downloaded at www.postfallsidaho.org/department/community-development/building

Police Department Payment Center

- Dog license, traffic citation, and other police department payments www.postfallspolice.com/frontpage/pfpd-online-store/

Parks and Recreation

- Online programs and registration or Recreation Guide www.postfallsidaho.org/departments/parks-recreation/recreation/
- Park Reservations www.postfallsidaho.org/departments/parks-recreation
- Recreation classes are cancelled through May 29th
- All special events cancelled until June 15th
- Facility rentals are suspended until June 15th
- Small number recreation classes will begin again on May 30th
- Sports programs will begin again on June 13th
- **All dates are dependent upon stage level Idaho is at.**