

City of Post Falls, 408 Spokane Street,
Post Falls, ID 83854



Press Release

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● For immediate release

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City rolls out new Snow Operations

Post Falls residents will see some major changes this winter due to the City's updated Snow Response Operations Plan. The updated plan is the result of months of planning by the snow management committee and a community engagement effort, which included a public survey. The City is investing in four new loaders, all equipped with snow gates, and other equipment to improve the department's ability to manage snow.

The Streets Division will be adding snow gates to their winter fleet. Snow gates won't eliminate driveway berms, but they do reduce the size of berms. Residents can expect extended plow times as the use of Snow Gates will slow plow teams.

The City is also cancelling the Snow Berm Reduction Program, which was for Seniors or those with disabilities who were unable to remove the snow. That program is no longer needed as the new snow gates will now will reduce snow berms for all residents.

Starting December 1, 2018 through March 2019, City plow teams will work 24hr coverage with two crews, day shift and night shift. A higher emphasis will be placed on priority routes such as Spokane St., Idaho St., Seltice Way, and Mullan Ave. A new snow zone map will be available on the City's website, www.postfallsidaho.org.

During winter storm events, the Streets Division phone line experiences extremely high call volumes from residents asking for assistance or with plowing concerns. In an effort to provide better customer service, residents who have non-emergency concerns or problems relating to winter plowing are urged to email snowworries@postfallsidaho.org instead of calling. The email should briefly describe the problem, such as "my street hasn't been plowed" and give your address and contact information. This email will automatically go to multiple Street Division supervisors who can act on the problem without having to wait for the Streets Division office to review the phone calls and forward them.

Residents can do their part by limiting on-street parking during snow events, removing basketball hoops and other obstacles from city streets, and not parking in cul de sacs in the winter months. If a cul de sac is blocked, it is very difficult for large plow equipment to clear snow and the cul de sac cannot be plowed until all vehicles have been moved.

The City's Public Works Department is committed to providing excellent service to the citizens of Post Falls. The changes are made with the goal of improving the overall level of service.

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