

End of year activity report for the Water Division, Fiscal Year 2015.

- ❖ The Staff completed five thousand two hundred fifty-nine (**5,259**) work orders. These ranged from re-reads, final reads, service turn-ons, turn-offs, vacancy status, etc. One thousand one hundred thirty-nine (**1,139**) were preventative work orders on the City's well houses and reservoirs. Six hundred eighty-five (**685**) of these were check for leaks, in which a Staff member made contact with the home or business owner to make them aware of a potential problem and provide assistance in identifying the problem.
- ❖ City wells pumped a total of one billion eight hundred forty-two million five hundred fifty-five thousand four hundred ninety-eight gallons (**1,842,555,498**) of water.
- ❖ One thousand eight hundred-eight (**1,808**) tags were hung for delinquent accounts and non-compliance with the Cross Connection Control Ordinance. One hundred ninety-six (**196**) services were disconnected for the same.
- ❖ Completed one thousand nine hundred sixty-six (**1,966**) locates for the City's underground mainlines and service lines.
- ❖ Installed forty-five (**45**) new meters; replaced one hundred eighty-four (**184**) non-working meters.
- ❖ Completed thirty-two (**32**) service line and mainline repairs.
- ❖ The Division's Fire Hydrant Maintenance Program performed maintenance on fifty (**50**) fire hydrants.
- ❖ Exercised eighty (**80**) mainline valves.
- ❖ Developed twelve (**12**) new water service connections for customers.
- ❖ Installed one hundred-twelve (**112**) new MXUs for the radio read program and replaced fifty-two (**52**) non-working MXU's.
- ❖ The Division's Cross Connection Control Program tracked four thousand four hundred thirty-four (**4,434**) backflow assemblies and completed two hundred sixty-nine (**269**) tests of City assemblies and field inspections on new landscape sprinkler systems.
- ❖ Completed one hundred eight-eight (**188**) water samples to ensure water quality for City customers and to also meet State and Federal requirements.
- ❖ The Division reads up to seven thousand (**7,000**) residential and commercial meters on a monthly basis and had had thirty-eight (**38**) after-hour call outs for the year.

If you have any questions or would like more information please do not hesitate to contact me.

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